



Good News!

The Welsh Government's current advice means we are hopeful that we will be open on

Saturday 11th July 2020 – Static Caravan Owners

Monday 13th July – Seasonal Pitch Holders

We have been working hard to welcome you back safely. In order to open and operate the park in a COVID safe manner we will be making some changes to the way we operate. In line with government guidance these measures will include:

- **Social distancing in place around the park**

We are currently operating the 2m rule. Please keep this in mind when walking around the park, particularly at 'pinch points'. Please keep to the roadways and observe signage. The social space outside your accommodation is for your own use only. Current guidance does not allow you to mix with other groups, inside or outside. Do not allow your children to wander around the park.

- **Electronic payments only**

We can accept card payments or payment by bank transfer (for gas bottles).

- **Limited Reception opening**

Reception will be open at the new time of 9am to 10am in the mornings and 6pm to 7pm in the evenings. There will be clearly marked waiting areas and distance queuing. When the office is closed, you can reach us by telephone on 01341 450254 or Facebook Messenger.

- **WiFi**

Our free WiFi access will be unavailable until further notice as this encourages groups to gather outside reception. You will need to make your own arrangements for internet access.

- **Closed Communal Areas**

The current guidance dictates that we cannot open communal areas at present. This includes the laundry, play park and shower/toilet blocks.

- **Dog Exercise Field**

The dog exercise area is big enough to allow ample social distancing. Please respect the 2m rule, particularly when entering and exiting the field. Dogs must remain on leads in all other areas of the park.

- **Enhanced Cleaning**

Hand sanitizers have been installed at high contact areas around the park however we recommend that you also bring your own supplies. We will be operating enhanced cleaning in general around the park. Shared touch areas including rubbish and recycling compounds, taps and Elsan point will be subject to regular cleaning throughout the day.

- **Visitors**

The government advises that your caravan can only be used by members of the same household. Do not invite any visitors to the park, they will not be allowed entry.

- **If you become unwell**

If you become unwell and have suspected symptoms of Coronavirus (COVID-19) during your visit to the park please remain inside your accommodation and notify us by telephone immediately – 01341 450254. We will then instruct you further.

- **Track and Trace**

In line with government guidance, we are required to keep a record of every person that enters the park. For static and seasonal pitch users, this will be via a text message service. More details to follow before reopening.

- **Local Community**

Please be aware that the last three months have been a testing time for the local communities and that they are understandably wary about an influx of visitors to the area. No doubt you will be looking forward to enjoying the open countryside in the immediate vicinity of the park and beyond but please ensure you are equipped accordingly. Take hand sanitizer when out walking and use it before and after opening gates, using stiles, etc. Remember the 2m rule.

We know that it's been a long wait for you and we can't wait to welcome you all back to the park. We would like to thank you all in advance for following the above guidance to ensure the safety of all our park users.

This guidance will be updated accordingly in line with government instruction.

(3rd July 2020)

